

# Supporting coproduction change through skills and training approaches



Nottingham and  
Nottinghamshire

## Today's session:

1. Identifying the skills needed for coproduction
2. How do you build skills in coproduction? And what is the impact?
3. Assessing coproduction skills to support development – simple assessment tool
4. Examples of ways to build skills in coproduction used by the ICB Coproduction Team.

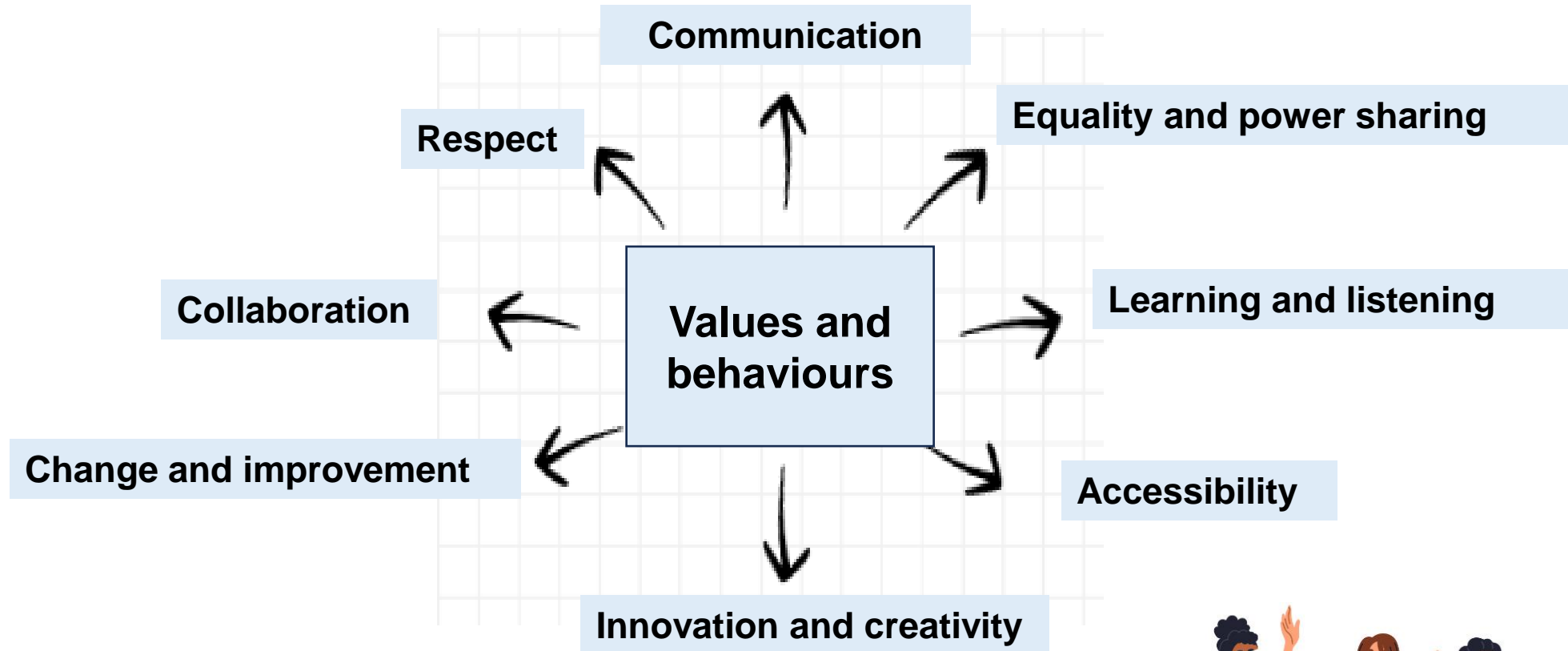


## Nottingham & Nottinghamshire Integrated Care Board (ICB) Coproduction Team

**Remit :** Empower and enable people to coproduce through providing guidance, advice and training on working in a coproduced way.

**Contact us :** [nnicb-nn.icbcoproductionteam@nhs.net](mailto:nnicb-nn.icbcoproductionteam@nhs.net)

# Identifying the skills needed for coproduction by looking at some of the values and behaviours commonly used when coproducing...



These can then be broken down further into skill areas.



# Identifying the skills needed for coproduction – skill areas

Coproduction values broken down into some of the common skill areas 'Golden Skills' used in coproduction

**Planning & project management**

**Knowledge about coproduction  
and involvement approaches**

**Communication**

**Service transformation & change  
management**

**Facilitation**

**Soft skills**

**Accessibility, health inequalities  
knowledge**

**Personal self-awareness &  
reflection skills**



# How do you build skills in coproduction? And what is the impact?

## Offer learning resources -

- Help people reflect on their current skill levels so they can learn and improve

## Share coproduction stories and case studies

## Create a wider organisational or team culture

- Embed coproduction into existing approaches
- Give people time to take part in training
- Create a safe space to try new things- and learn from things that did not go well



## Build relationships and networks of people working in the same way.

## Some of the impacts of building skills in coproduction :

**Consistency of approach**

**Improved services**

**More coproduction**

**Innovation and creativity**




**Shared knowledge &  
best practice**

**Better connections and  
networks**

# Assessing coproduction skills to support development

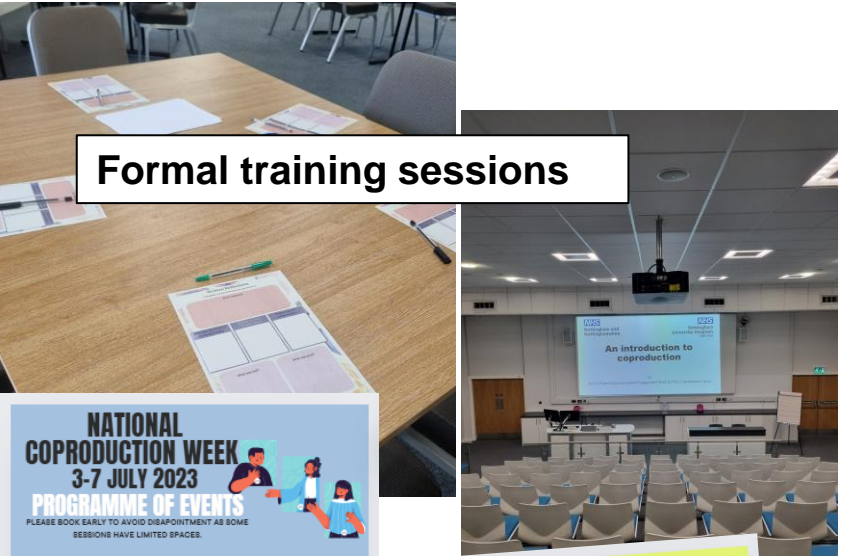
This simple exercise helps people identify where they may need more knowledge or practice in an area. This can then be supported with a training and development approach.

## Example: Facilitation skills assessment

<b>Facilitation skills – please indicate how often you carry out the following tasks</b>	<b>Never</b> 	<b>Sometimes</b> 	<b>All the time</b> 
I plan meetings which require facilitation	X		
I set up meeting spaces for facilitation exercises			X
I support the facilitators during involvement sessions			X
I lead on facilitation during involvement sessions	X		
I chair meetings with staff		X	
I chair meetings with the public	X		

# Some examples of different ways to improve skills in coproduction – used by the ICB Coproduction Team

Formal training sessions



**NATIONAL COPRODUCTION WEEK**  
3-7 JULY 2023  
PROGRAMME OF EVENTS  
PLEASE BOOK EARLY TO AVOID DISAPPOINTMENT AS SOME SESSIONS HAVE LIMITED SPACES.

<b>MON 3 JULY</b>	Local Maternity & Neonatal Services (LMNS) a Maternity Voices Partnership (MVP) - coproduction approaches for service improvement. IN PERSON SESSION CIVIC CENTRE 10am-12pm Book Here
<b>TUE 4 JULY</b>	Digital Storytelling Workshop: How to make digital film using Canva.com. IN PERSON SESSION CIVIC CENTRE 10am-12pm Book Here
<b>WED 5 JULY</b>	Local Maternity & Neonatal Services (LMNS) and Maternity Voices Partnership (MVP) - coproduction approaches for service improvement. IN PERSON SESSION CIVIC CENTRE 10am-12pm Book Here
<b>THUR 6 JULY</b>	How to facilitate with patients, public and participate with lived experience. TRUST BRIDGE HOUSE 10am-12pm Book Here
<b>FRI 7 JULY</b>	Coproduction Training ONLINE. An introduction to Coproduction for service improvement (two sessions of the same content). 10:00-11:30 AM Book Here

Toolkit and coproduction learning resources

Find us on [future.nhs.uk/NottsICSCoproductionToolkit](https://future.nhs.uk/NottsICSCoproductionToolkit)

## Coproduction Toolkit

- Information about coproduction
- How to guides
- Training and development
- Local & National resources
- For professionals and people with lived experience

Scan the QR code to join the Toolkit or email [nnicb-nn.icb@coproductionteam@nhs.net](mailto:nnicb-nn.icb@coproductionteam@nhs.net)

Group training sessions



### PRIMARY AND SECONDARY CARE INTERFACE PARTNERSHIP

ACHIEVING CHANGE THROUGH SUSTAINING BETTER RELATIONSHIPS

**PROJECT AIM:**  
Explore and improve how Primary and Secondary care work and communicate together to alleviate unsustainable clinical pressures after COVID. Improve Patient and Staff experience.

**PROJECT ACHIEVEMENTS:**

- Primary and Secondary Care Interface Partnership established.
- Identified communication blockers.
- Better staff and clinician experience working within services.
- Created a shared language so we could enable effective and avoid 'the most at risk' work.
- Developed an open, honest 'dialogue'.

**Who was Involved:**

- The Interface Partnership - working at strategic, transformational and operational levels.
- Nottingham University Hospitals NHS Trust (NUH)
- Nottingham City Locality Team
- South Nottinghamshire Locality Team
- Clinical Design Authority
- Integrated Care Board (ICB)
- Nottinghamshire's Local Medical Committee (LMC)

**How we approached the issue:**

- Establishing the Partnership enabled colleagues to meet, talk, listen and hear each other.
- Talking honestly let us recognise patterns and common issues.
- We started small - early adopter conversations.
- We committed to learning from each other.
- We listened and looked for ways to influence change.
- We built trust to drive change forward.

Case studies

## Coproduction Drop-In Session

Thursday 20 April 2023

Come along to meet the team, have a chat and discuss all things coproduction.

MORNING SESSION 10 - 12NOON  
AFTERNOON SESSION 1-5PM

ROOM 5, CIVIC CENTRE, ARNOLD, NG5 6LU

POP IN OR EMAIL NNICB.NN.ICB@COPRODUCTIONTEAM@NHS.NET TO BOOK YOUR TIMESLOT!

## Coproduction Network

Join the Nottingham and Nottinghamshire

- Make connections
- Join in with local coproduction activity.
- Share your insight and experience.

Scan the QR code with your phone to find out more or join. [nnicb-nn.icb@coproductionteam@nhs.net](mailto:nnicb-nn.icb@coproductionteam@nhs.net)

Building relationships and connections

Interactive reflective sessions



Coproduction week